



2019-2020 Program and Department Review Governance Survey Results

In order to support a culture of continuous quality improvement, Coastline conducts annual surveys across all shared governance committees as means to provide information to facilitate the development of strategies to strengthen committee effectiveness in the following year. The subsequent information provides a summary of the 2019-2020 survey results.

Table 1: <i>Committee Effectiveness Behaviors</i>	Always	Often	Sometimes	Seldom
COLLABORATIVE: Sharing, inclusive, open to input, respectful of diverse opinions, characterized by meaningful dialogue	75.00%	25.00%	0.00%	0.00%
TRANSPARENT: Open, easy to understand, clearly defined, characterized by effective and meaningful communication with the College community	62.50%	37.50%	0.00%	0.00%
EVIDENCE-BASED: Reliant upon relevant, accurate, complete, timely qualitative and/or quantitative information, not based solely on assertions, speculations, or anecdotes	62.50%	37.50%	0.00%	0.00%
EFFECTIVE: Working properly and productively towards the committee's intended results	50.00%	50.00%	0.00%	0.00%
EFFICIENT: Performing well with the least waste of time and effort, characterized by serving the committee's specified purposes in the best possible manner	50.00%	50.00%	0.00%	0.00%

Participation Rate was 88.9% of the 9 members

Table 1 indicates that 100.0% of the time the committee always or often exhibits effective committee interactive behaviors with the highest category being efficient.

100 % of the committee members that participated indicated:

- They clearly understand the mandate of the committee
- The committees was on-time with the appropriate materials available
- The co-chairs operated the committee effectively
- The length of the meeting was appropriate
- The quality of access to information, meeting space location and resources to conduct the committee were rated highly favorable (good/very good).
- The quality of communication within the committee was rated highly favorable (good/very good).
- Access to information and other resources was rated highly favorable (good/very good).
- There is sufficient opportunities to provide input
- They felt comfortable sharing ideas, felt that they were treated with respect and have sufficient opportunity to provide input.

Highlighted accomplishments include: Building of a rubric for the committee to use; including of Coastline Pathways into the program review document; and updating templates.

Suggestions for improvement: The committee needs to create a process that confirms that they completed the validation form; and discover different ways that presentations are given.